

A photograph of the Gran Meliá Palacio de Isora hotel in Tenerife. The building is a multi-story structure with a light-colored facade, featuring arched windows and balconies with white columns. The roof is tiled with terracotta. Palm trees are visible in the foreground and background, and the sky is clear blue.

GRAN MELIÁ
— PALACIO DE ISORA —
TENERIFE

*A BOLD NEW VISION
OF WHAT IT MEANS TO
LIVE WELL, AWAY
FROM HOME.*



THE BRAND

Gran Meliá evokes the essence of Spanish culture: simple pleasures, connection to the land, respect for things done well and understated elegance in every detail.

Our philosophy shines throughout your experience. From the extraordinary architecture of our hotels to the quality of our dishes echoing local flavours, and in our warm, attentive service.

DISCOVER THE ISLAND OF THE ETERNAL SPRING



THE ISLAND

Also known as the great lady of the Canaries, Tenerife is an island of great beauty and natural heritage, with remote mountain villages, sophisticated ports and charming old cities. An extreme and fascinating landscape that turns this destination into a natural paradise while remaining highly cosmopolitan.

UNFORGETTABLE EXPERIENCES

Hiking, whale and dolphin watching,
stargazing, quad biking, and a wide variety
of water activities.



LOCATION



Surrounded by an unrivalled wealth of landscapes and an extensive cultural heritage, this hotel located in Guía de Isora, in the south of Tenerife, has easy access to the airport and the emblematic Teide National Park. Undoubtedly, its privileged location will allow you to enjoy the multitude of facets that the island has just a few minutes from the hotel.

Distance to the South Reina Sofía airport: 37,5km = 27 minutes.

North Los Rodeos airport distance: 99.8km = 1h10

Average annual temperature of the island: 23°C, known as the island of eternal spring.



*‘AN OASIS OF PEACE AND
SERENITY IN A NATURAL
PARADISE’*

*'SAVOUR THE ETERNAL
SPRING AT THE FOOT OF
MOUNT TEIDE'*





GENERAL HOTEL FACILITIES

- Beach Resort
- Red Level & Red Level adults Only
- Direct beach access
- Sunbed service in the beach area
- Deluxe Rooms
- Suites and Master Suites
- Red Level Villas
- 8 Restaurants
- 5 Bars
- Meeting rooms
- Infinity Pool (salt water)
- Heated swimming pools
- Children pool and baby pool
- Splash park
- Kids club and baby club
- Entertainment & shows
- Tennis and paddle courts
- 24-hour gym
- Spa by Clarins
- Exceptional experiences



THE POOLS

Gran Meliá Palacio de Isora has 7,500m² of aquatic space to offer a unique experience of freshness and well-being.

Among its 5 pools is the Infinity Pool, the largest and most impressive saltwater pool in Europe within a hotel, 80 water beds inside and 2 integrated water rituals.

INFINITY POOL - Salt water

FAMILY POOL - Fresh water

CHILDREN'S POOL WITH PIRATE SHIP
AND BABY POOL - Fresh water

SPLASH PARK ***NEW*** - Fresh water

ONLY ADULTS POOL - Fresh water

RED LEVEL ONLY ADULTS POOL - Fresh water



ROOMS



469 ROOMS AND SUITES

With spectacular views overlooking the Atlantic Ocean and the magnificent hotel gardens, our rooms allow an intimate connection with nature. Spacious and bright, all rooms have an elegant and contemporary design that breathe perfect harmony and a unique atmosphere of well-being.

ROOM TYPOLOGIES

Inventory		m2	ROOM CAPACITIES	
			Adults	Children
Deluxe	320	48	3	0
			2	1
Deluxe Family	80	48	2	2
Suite	68	68	3	0
			2	2
Master Suite	68**	116	4	0
			4	2
			6	0
Villa	1	600	2	1
			2	0

*Rooms might have Resort View, Partial Ocean View, or Frontal Ocean View.

** Shared inventory with suite and deluxe. ***Baby cots under request.

DELUXE ROOM

A wonderful room with lovely outdoor views. An elegant room comprising a bedroom with a fully furnished, private terrace to enjoy every ray of sunshine during your holiday in Tenerife.



This room is ideal for families and offers a range of amenities to suit all guests. Relax in an exclusive setting, complete with an elegant bedroom with sofa bed and a modern bathroom with a rain shower.

DELUXE FAMILY





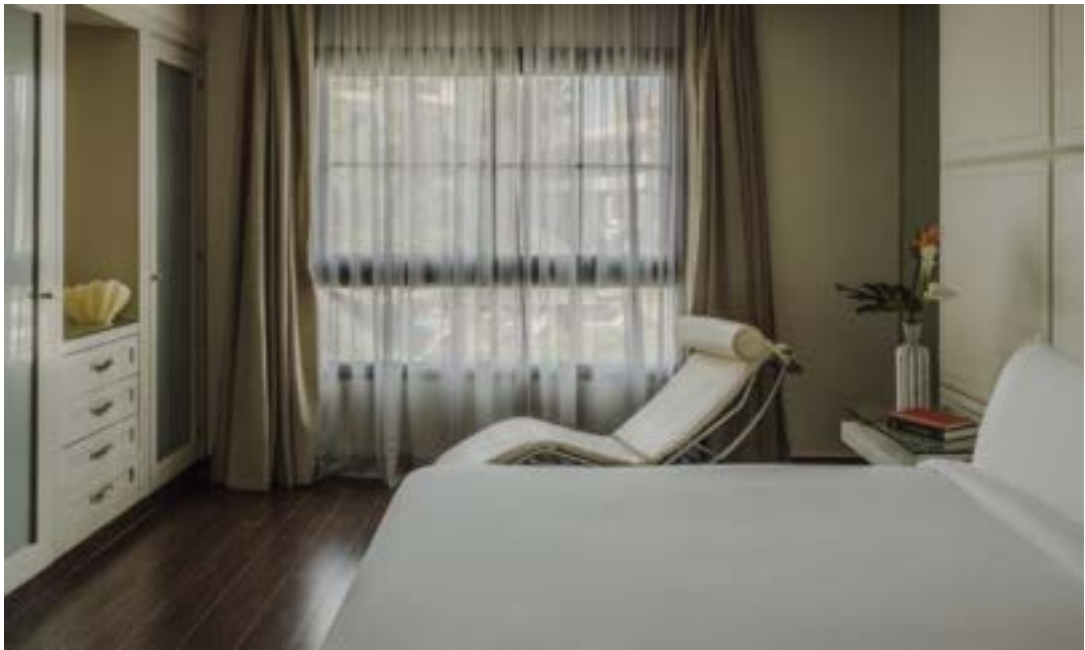
DELUXE ROOM PARTIAL OCEAN VIEW

The gentle sea breeze enters through the terrace of this room with a partial view of the Atlantic Ocean, perfectly integrated with the natural environment of the island. Relax in your elegant bedroom with a sofa-bed and a bathroom with a rainshower.



SUITE

Plenty of natural light floods this spacious suite with terrace. It provides a separate lounge with a sofa-bed, a dining table, a kitchen with microwave and fridge, and a bedroom with a whirlpool bathtub and rainshower.



SUITE PARTIAL OCEAN VIEW

Plenty of natural light floods this spacious suite with terrace. It provides a separate lounge with a sofa-bed, a dining table, a kitchen with microwave and fridge, and a bedroom with a whirlpool bathtub and rainshower.



MASTER SUITE

A private space, comprised of a Suite plus a Deluxe room, in the heart of the majestic natural environment in Tenerife. It houses two separate bedrooms with access to two bathrooms, one with a whirlpool bathtub and a double rainshower. It also has two private terraces or balconies.

RED LEVEL



FEATURES

Superior room in RedLevel area.

Exclusive Reception and Lounge RedLevel Adults only +16.

Exclusive Lounge RedLevel & children's area Mar de Nubes.

Personalized check-in & welcome drinks.

Red Level Butler service.

Reserved area for sunbeds in the Family Pool, Infinity Pool and Beach.

Exclusive RedLevel Adults Only +16 Pool and Gardens.

Exclusive breakfast area.

Open Bar with canapés, drinks and snacks.

Coffee corner with a variety of sweet and delicious snacks.

Booking of activities and restaurants (subject to availability).

50% discount on the Babyclub service.

50% discount on Water Ritual in our Spa By Clarins.

Ironing service (2 garments per night).

Free Parking.



RED LEVEL SUITE OCEAN VIEW

A suite with partial views of the Atlantic and a private terrace which guarantees the best family holidays. It provides a bedroom and a bathroom with a whirlpool bathtub and double shower, plus a separate lounge with a sofa-bed.



REDLEVEL SUITE RESORT VIEW

Discover a new concept of family holidays in this suite with terrace, featuring a bedroom with access to a bathroom with hydromassage tub and double shower, plus a living room with sofa bed. In addition to all the Red Level benefits and services.

RED LEVEL MASTER SUITE OCEAN VIEW

A suite designed for the whole family to be extra comfortable during their holidays in Tenerife. It features two bedrooms, a separate living room, two bathrooms and incredible views of the blue Atlantic from its private terraces or balconies.



RED LEVEL MASTER SUITE

The ultimate family holiday, experienced in this dreamy suite with an exclusive private terrace, ideal for admiring the island's natural surroundings. It has two bedrooms, a separate living room, two bathrooms and elegant mahogany furniture with a contemporary design.

RED LEVEL

Adults only +16



90 ROOMS AND SUITES

	Inventory	m2	ROOM CAPACITIES (Adults +16)
Red Level Deluxe Rooms	82	48	2 – 3
Red Level Master Suites	4	99	2 – 3
Private pool villas	4	600	2

*Rooms might have Resort View, Partial Ocean View, or Frontal Ocean View.

RED LEVEL DELUXE PARTIAL OCEAN VIEW

Wake up every morning to stunning views of the Los Gigantes cliffs or the resort gardens from the terrace of a room which also allows access to all the distinguished RedLevel services. For adults only, from age 16.



RED LEVEL DELUXE ROOM FRONTAL OCEAN VIEW



Immerse yourself in eternal spring when you stay in this room with a fully equipped private terrace and frontal ocean views, perfect for admiring the Atlantic Ocean. Let yourself be pampered by the exclusive RedLevel services. For adults only, from age 16.



REDLEVEL DELUXE ROOM PARCIAL OCEAN VIEW WITH WHIRLPOOL

The epitome of hedonism is a bath in the whirlpool bathtub on your private terrace with a partial view of the Atlantic Ocean. A genuine pleasure for all the five senses with all the exclusive services of the Red Level. For adults only, from age 16.

REDLEVEL DELUXE ROOM FRONTAL OCEAN VIEW WITH WHIRLPOOL

Wake up with great views of the sea in a room with a stunning private terrace with a whirlpool bathtub and panoramic ocean views. The ideal place to share an exclusive Red Level experience. For adults only, from age 16.



RED LEVEL DELUXE ROOM LARGE TERRACE AND WHIRLPOOL

The eternal spring of the Canary Islands to accompany the most magnificent service. This room offers a private terrace with views of the RedLevel pool or the resort gardens and a whirlpool bathtub. For adults only, from age 16.



RED LEVEL VILLA WITH PRIVATE POOL

A spectacular private villa that will become your own personal oasis at the foot of Mount Teide. With a private heated swimming pool, garden with Balinese bed and gazebo, and a 120m² loft-style room. It also features a lounge, dressing room and bathroom with a whirlpool bathtub. Plus exclusive RedLevel services. For adults only, from age 16.





REDLEVEL MASTER SUITE WITH OCEAN VIEW

With an enviable space dedicated entirely to your well-being and privacy, this suite is the ideal place to surrender to the pleasures of the Atlantic. It boasts its own private terrace with deep soaking bathtub, an exquisite living room, a bedroom with king-size bed and a bathroom featuring Camer toiletries. For adults only, from age 16.

FOOD & BERVERAGE

Haute cuisine with innovative interpretations of the local gastronomy, prepared with fresh products from the sea. Taste an authentic gourmet experience in the 7 à la carte restaurants of international reference and an exceptional Food Market restaurant.



AGAVE
POOL MEXICAN RESTAURANT

DUO
RESTAURANT & BAR

L'OLLO
RESTAURANT & BAR

areia
RESTAURANT & BAR

Nami
asian bistro

LA TERRASSE
George Piretti

Le
Bistrot
Provençal

OASIS
RESTAURANT & BAR

PANGAEA

RESTAURANTS

Pangea Food Market

An exquisite variety of international elaborations. It will make you travel across all continents, with privileged views to our Night Shows or our beautiful lake.

Oasis

A culinary Eden located by the longest pool of Europe, one of the best views of the resort. Oasis is a restaurant specialized in Mediterranean cuisine, with a highlight on rice dishes.

L'Olio

Traditional Italian cuisine right in the heart of our property. Enjoy our handmade elaboration with stunning views to the ocean and to our Infinity Pool.

Agave

Get immersed in a restaurant with Mexican specialties by our Infinity Pool, delight yourself with our authentic tacos, ceviche & Burritos.

Nami

Fine dining experience with Asian influences: Japanese, Chinese, Thai, and Indian. Taste the freshness of all our ingredients and products.
It includes Teppanyaki show cooking.

Duo Steakhouse

Sophisticated offer a variety of meat cuts from excellent Spanish and American options balanced with a stunning winery.

Le Bistrot Provençal

Where you can taste the famous and internationally renowned French gastronomy, in a magical natural environment.
Red Levels adults-only, located in the Red Level area.

La Terrasse

Led by the awarded chef Jorge Peñate, specialized local gastronomy treasures.
Red Levels adults-only, located in the Red Level area.

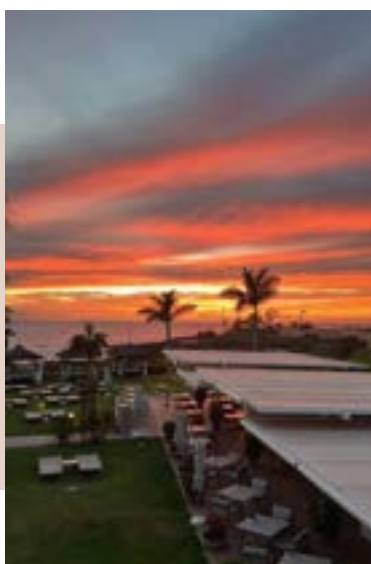


LA TERRASSE

Jorge Peñate



La Terrasse, the crown jewel of Gran Meliá Palacio de Isora, led by award-winning chefs Jorge Peñate and Luis Martín, offers a unique dining experience that seamlessly blends tradition and innovation.



LA TERRASSE

Jorge Peñate

Each dish is a tribute to the Atlantic, made with fresh, locally-sourced ingredients and complemented by a curated selection of wines that showcase the rich diversity of Canarian viticulture.

Red Levels adults-only, located in the Red Level area.

BARS

All guests can enjoy signature cocktails at our superb bars either indoors or nestles in the lavish gardens, bu the pools or beach. All offering a surprising range of branded international and local spirits.

Oasis Bar

Candy Bar

Tiki Bar

Areia Beach Bar

Bar Plaza

Bar Garden *

*(RedLevel adults only +16)



All-Inclusive package

PALACIO DE ISORA

We offer you a unique culinary experience, with an acclaimed and extensive gastronomic offer designed under the seal of award-winning chefs.

Breakfasts and dinners at the Food Market Pangea restaurant, an exquisite variety of international dishes, which vary every day, will take you on a journey through all the continents.

Lunch and dinner à la carte at Oasis, a culinary paradise located at the foot of one of the magnificent swimming pools and with one of the best views in the resort. Oasis is a restaurant specializing in Mediterranean cuisine, with rice dishes being a highlight.

Lunch à la carte at Agave, a Mexican-style restaurant by our Infinity Pool, featuring authentic tacos, ceviches & exceptional burritos.



Dinners à la carte at L'Olio, a traditional Italian cuisine with contemporary techniques and a pleasant showcooking of pizzas prepared on the spot in our special oven.

Dinners à la carte at Nami, a restaurant with different Asian influences: Japanese, Chinese, Thai and Indian, where you will find fine dishes with the maximum freshness of all ingredients.

With your all-inclusive package you will benefit from a **30% discount in our three Fine Dining** restaurants, an alternative designed for the most demanding palates:

Duo Steakhouse, a sophisticated offer where the extensive and traditional range of excellent cuts of Basque and American meats and our 2 adults-only restaurants, located in Red Level at Gran Meliá Palacio de Isora, **La Terrasse by Jorge Peñate**, a gastronomic sanctuary overlooking La Gomera, directed by renowned chefs Jorge Peñate and Luis Martín & **Le Bistrot Provençal** an exclusive and exceptional sensory journey through French cuisine.

To complete the experience, we offer a selection of **snacks in the mornings and afternoons**.

In addition, in our **ice cream bar**, you can enjoy ice cream and toppings to your liking.

Enjoy our selection of **national and international drinks**, juices, soft drinks, beers, a variety of coffees and teas and cocktails prepared by our specialists in our five different bars.

SERVICES & EXPERIENCES

You will benefit from a 30% discount on our Pool Experience packages, a privileged service in our Balinese Beds.

Access per person and stay to a water circuit in our relaxing Spa by Clarins (stay min. 5 nights)

ALL-INCLUSIVE PACKAGE

RED LEVEL & RED LEVEL ADULTS ONLY +16

Breakfast in exclusive areas for Red Level clients

Midday snacks at Le Bistrôt Provençal (adults only)

Lunch à la carte at Oasis & Agave

Dining, in addition to the Pangea Food Market, during your stay you will have the possibility to dine at any of our à la carte and Fine Dining restaurants, for a complete gastronomic experience.

Chef's specialties and dishes included in your package.

At La Terrasse restaurant, only the first tasting menu is included.

To complete the experience, we offer a **coffee corner** with a selection of **snacks** in our exclusive areas in the mornings and afternoons.

Red Level guests will also have a wide selection of **the best high-end beverages in the resort's six bars**.

SERVICES & EXPERIENCES RED LEVEL

Reserved sun lounger and parasol areas in the extraordinary Infinity pool, Europe's largest saltwater pool in a hotel, as well as our heated pool: Family Pool.

You will benefit from a 30% discount on our Pool Experience packages, a privileged service in our Balinese Beds.

Daily water replenishment included.

Access per person and stay to a water circuit in our relaxing Spa by Clarins (stay min 5 nights).

Parking is included for stays of minimum 5 nights.



Restaurants and bars open seasonally. Reservations required for all restaurants.

** All-inclusive service is subject to change according to season. Not included are products and services such as shops and commercial premises, excursions, hairdressing, massages, laundry and all products or services not mentioned as included.

*** The All-Inclusive drinks menu can only be consumed in bars; in restaurants you will have a selection of house beverages.

**** The All-Inclusive service ends at 23:00 h.



MEETINGS & EVENTS

Our privileged location, unbeatable gastronomic offer and the personalized attention of our team of specialists in organizing meetings and social celebrations will ensure a total success of any event you have in mind.

We understand that the needs of each client are different, which is why we have 1,958m2of meeting spaces divided into 9 elegant and sophisticated multipurpose rooms, all located in the same area for maximum comfort.



ROOMS	Area/Height	Cocktail	Theater	Class-room	Banquet	Cabaret	Buffet	Imperial	U-shape
ATLAS	900 m2 8.10 m	700	900	768	550	330	440		
EOS 1	209.60 m2 4.50 m	120	140	108	110	90	120	66	57
EOS 2	318.60 m2 4.50 m	240	180	159	150	120	160	84	66
EOS 3	209.60 m2 4.50 m	120	140	108	110	90	120	66	57
EOS 123	747.20 m2 4.50 m	650	500	405	450	300	400		
BC 1	59.36 m2 2.80 m		30	20				18	15
BC 2	34.40 m2 2.80 m							18	15
BC 3	34.29 m2 2.80 m							18	15
BC 4	91.17 m2 2.80 m		30	20				18	15
LOTUS	100 m2	60	50	40				24	20

Any business meeting or professional event can become a memorable experience. Our outdoor and open spaces, spa, meeting rooms and excellent fully equipped facilities offer an inspiring setting for all types of events and conferences.

Our plenary room, Atlas, is considered the best meeting room in Tenerife given its 900 m.of open space, natural light and a height of more than 8 m, which can accommodate up to 900 attendees.

OUTDOOR SPACES

OUTDOOR	Reception	Banquet
Atlantic Square	900	700
Infinity Gardens	500	350
Ocean Terrace	250	100



Atlantic Square



Infinity Gardens

INDOOR SPACES

INDOOR	Existing set up
Lavadisco	350
Nemos	50



Nemo's Lounge Bar



Lavadisco

FAMILY ENTERTAINMENT



We have redesigned the activities and experiences dedicated to the little ones, creating an open-air playground, a MiniClub area and Babyclub to ensure a holiday full of fun for all ages.

Babyclub:

From 8 months to 4 years

10:00 – 13:00h and 15:00 – 18:00

(Extra charge).

Miniclub:

From 4 to 12 years

10:00 – 13:00h and 15:00 – 18:00

(Included but with extra paid activities).





EVENING ENTERTAINMENT

We offer an extensive activities program at the hotel so that our guests can enjoy unforgettable experiences, ranging from fitness and water activities all the way to evening entertainment.

Plaza Atlántica comes to life when the sun goes down. We continuously strive to provide the best entertainment on the island, with night shows in our Plaza Atlántica, live music, musical groups and unforgettable panoramic shows.

SPORT & FITNESS

We invite you to enjoy our exclusive wellness and sports program with professional and qualified staff.

WELLNESS: yoga, pilates, stretching, relaxation and meditation classes, body conditioning, boxfit, LBT, sessions with a personal trainer

FITNESS: spinning, Latin dance classes, functional training and boxfit

PERSONAL TRAINER: bookable at the hotel.

SPORTS: tournaments, football, tennis, paddle tennis, table tennis

TENNIS and PADDLE: Modern and equipped facilities for paddle tennis (3) and tennis (2).

WATER ACTIVITIES: aqua-aerobics, pool bike, float fit and diving.

GYM: open 24 hours

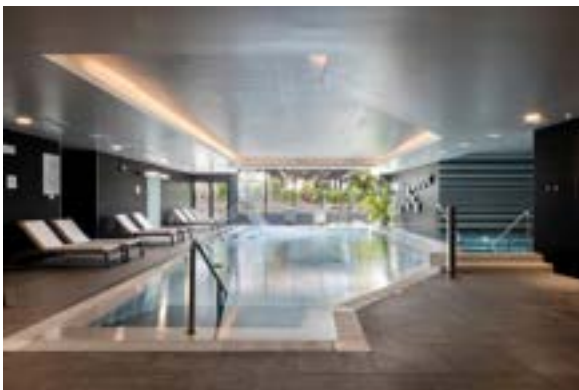


SPA & WELLNESS BY CLARINS



Spa by Clarins offers an extensive selection of treatments, techniques and professionals to awaken the senses and inspire personal well-being: health, beauty, relaxation, rejuvenation and vitality.

- Exclusive facial and body treatments.
- Rituals of ancient cultures that stand out for their beneficial qualities for the body.
- Natural cosmetic treatments from Clarins, a leading firm in the sector.



Hydrothermal Rituals

Our hydrothermal area offers the ultimate SPA experience:

- State-of-the-art hydrotherapy techniques
- Relaxation rituals

Indoor SPA by Clarins

- Indoor pool with hydro-massage and integrated hydro-massage beds
- Float pool
- 7 massage cabins
- Sauna
- Turkish bath
- Deluxe cabin with hydro-massage, individual float bath and sauna
- Thai cabin
- Relaxation area
- Hairdresser
- Body and facial treatments

OTHER SERVICES

TRANSFERS

Taxi, minibus or private luxury transfers from and to the airport and to nearby areas.
(at extra charge)

PET FRIENDLY

Our "Pet Friendly" program reflects our commitment to inclusive hospitality, ensuring the comfort of all guests, including pets for an additional fee.

ADAPTED ROOMS

The resort is fully accessible by wheelchair and counts with completely adapted deluxe rooms. Bookable under request.

GOLF PACKAGES

Enjoy amongst beautiful surroundings making the island the ideal place for golfers looking for a truly experience in contact with nature and the sea. Special Green Fee rates on the best golf courses of the island.

BANK/CURRENCY EXCHANGE

Bank ATM in the hotel, Currency exchange at reception and in banks in local area





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